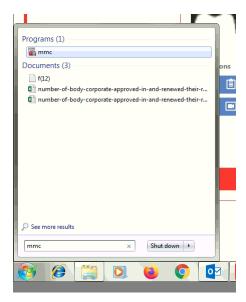
# How to fix the SSL pop up screen issue in windows 7 computer when accessing outlook

Download the root cert from https://letsencrypt.org/certs/isrgrootx1.der

To a folder for example c:\rootcert

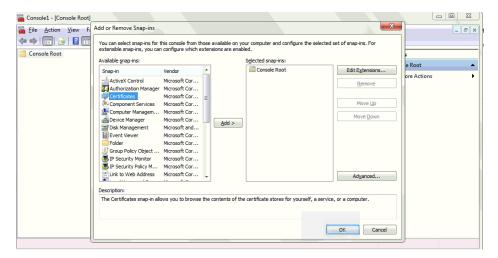
Click on the start button and search for "mmc"



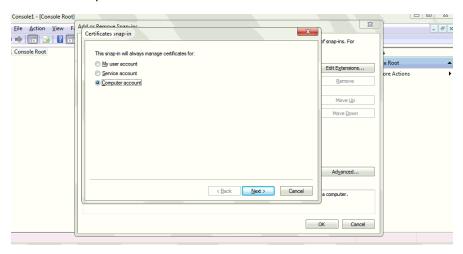
Click on the Add/Remove Snap-in.... option



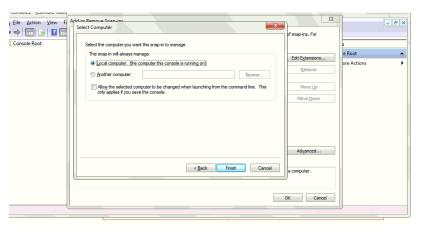
#### **Choose Certificates**



### Choose "Computer account" and click "Next"

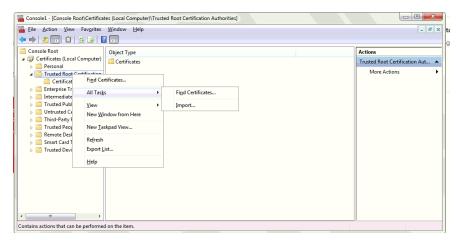


# Click "Finish"

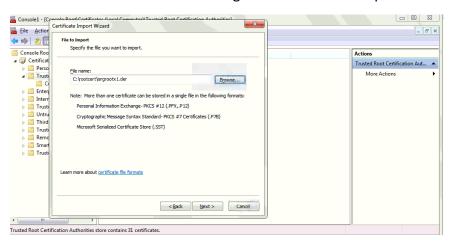


### Expand certificates option - choose "Trusted Root Certificates"

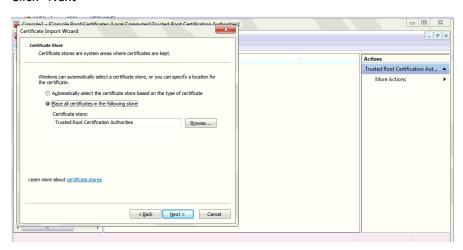
Right click and choose "All Tasks" and choose "Import"



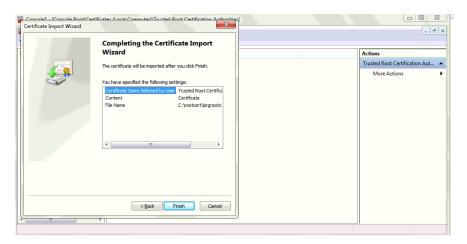
Choose the downloaded root cert isrgrootx1.der file to import.

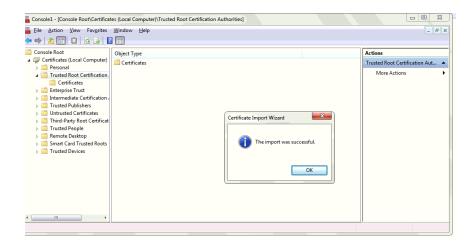


#### Click "Next"



### Click "Finish"





Completed.